



# Language Resources for Natural Language Processing (Part II)

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# 6 CFU - 36 ore - 6 weeks

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Teacher: Viviana Patti

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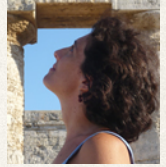
Tel.: 011 6706804

Homepage: <https://www.unito.it/persona/vpatti>

- ❖ **Ufficio:** Dipartimento di Informatica, 3rd floor, new building, n. 6.
  - ❖ WebEx Virtual Room: <https://unito.webex.com/meet/viviana.patti>
- ❖ Available during the reception hours and by appointment (e-mail) for explanations: **Tue, h 16-17** (after lesson, send an email before).



# Who am I?



- ❖ Msc Computer Science in **Philosophy**
  - ❖ **Multidisciplinary curriculum (analysis of language and computer science):** philosophy of language, computational linguistics, cognitive science, programming, artificial intelligence.
- ❖ PhD in Computer Science
- ❖ Associate Professor at Computer Science Department, University of Turin
- ❖ co-founding member of the **Logic, Language and Cognition center**, University of Turin (Philosophy, Computer Science, Psychology)
- ❖ Past member of **Guarantee Committee** at UniTo
- ❖ <https://www.unito.it/persona/vpatti>



di.unito.it





# Research areas

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- ❖ AI@Dipinfo research group: Content-Centered Computing (CCC)
- ❖ Emotion and sentiment in Social Media
  - ❖ AI: Natural Language Processing (NLP) & Computational Linguistics
    - ❖ Sentiment Analysis and Opinion Mining (OM&SA) in Social Media
      - ❖ Developing **corpora and linguistic resources**: sentiment, stance, hate speech, i
      - ❖ Developing **tools for automatic sentiment/stance/hate/irony detection**
      - ❖ **Hate speech detection** in social media
        - ❖ **Multidisciplinary** approach
        - ❖ **Multilingual** perspective
    - ❖ NLP & Visualisation
    - ❖ Language and social structure in online debates
      - ❖ Political sentiment and stance detection



EVALITA4ELG

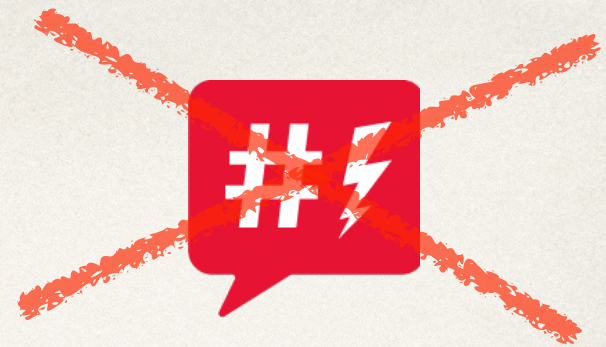
twito



controloodio



## Hate Speech @ DipInfo



Abuse require expert eyes



HATE SPEECH  
AND  
SOCIAL MEDIA



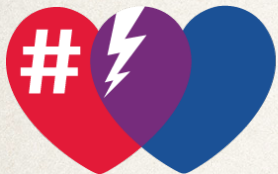
STHEREOTYPES



Be Positive!

Nasce a Torino Controloodio.it per  
mappare l'odio e l'hate speech sui social  
network

Quotidiano Piemontese - 18 dicembre 2018 - PIEMONTE



I ♥ HATE  
PREJUDICE



"Contro l'Odio", la mappa  
torinese della  
discriminazione online  
vince il finanziamento di  
Google

di CAMILLA CUPELLI



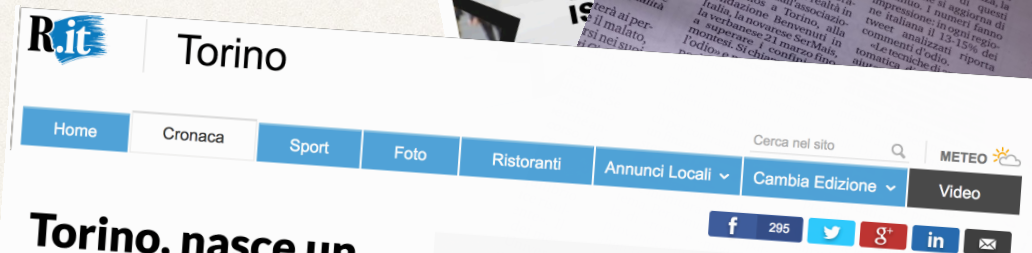
Premiata la "radiografia" di Acmos su tweet e post che prendono di mira minoranze, immigrati e rom



~~contro l'odio~~



DIREZIONE GENERALE DEL TERZO SETTORE  
E DELLA RESPONSABILITÀ SOCIALE DELLE IMPRESE



Torino, nasce un  
portale per  
mappare gli haters  
sui social network

~~contro l'odio~~



# The multi-disciplinary team



Simona Frenda

Elisa Di Nuovo

Komal Florio

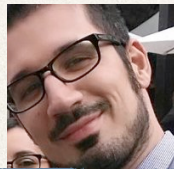
Sohail Aktar

Endang W. Pamungkas

Alessandra T. Cignarella



Fabio POLETTO



Marco STRANISCI



Silvia Casola

Tom Bourgeade

Soda Marem Lo



Arthur CAPOZZI



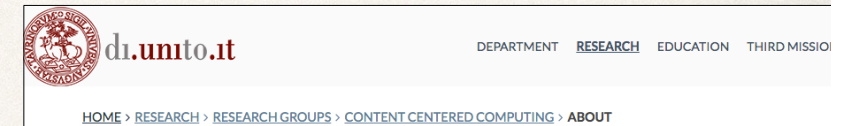
Valerio BASILE



Viviana PATTI



Cristina BOSCO



## Content Centered Computing

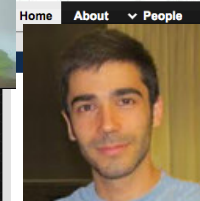
PEOPLE PROJECTS PUBLICATIONS MISCELLANEOUS



Manuela SANGUINETTI



Delia Irazu HERNANDEZ FARIAS



Mirko LAI



Rossano SCHIFANELLA



Giancarlo RUFFO



# Web pages

- ❖ Web pages of the course:

- ❖ Moodle: <https://elearning.unito.it/scienzeumanistiche/course/view.php?id=9728>
- ❖ CampusNet: [https://www.digitalhumanities.unito.it/do/corsi.pl/Show?\\_id=nxwv](https://www.digitalhumanities.unito.it/do/corsi.pl/Show?_id=nxwv)

The screenshot displays the user interface of the University of Turin's digital humanities portal. At the top, the University of Turin logo and name are visible, along with user settings for font, language (Italiano), and the user's name (Viviana Patti). Below this is a navigation bar with links to 'Scuola di Scienze Umanistiche', 'UNITO', 'HELPDESK', 'MY MEDIA', and a search icon. A secondary navigation bar contains icons and labels for 'Home', 'Dashboard', 'i miei corsi', 'Questo corso', a settings gear, and 'Schermo intero'. The main content area shows a breadcrumb trail: 'I miei corsi > STU0674\_24\_25\_BOSCO/PATTI'. The course title 'Linguistic Resources for Natural Language Processing (STU0674) - Bosco/Patti - 2024/2025' is prominently displayed. At the bottom, there is a section titled 'Information about classes and exams' with a 'Minimizza tutto' link.

UNIVERSITÀ DI TORINO

Scuola di Scienze Umanistiche

UNITO ▾ HELPDESK MY MEDIA 🔍

🏠 Home 🗄️ Dashboard 📁 i miei corsi 🏗️ Questo corso ⚙️ ▾ ↗️ Schermo intero

📁 > I miei corsi > STU0674\_24\_25\_BOSCO/PATTI

Linguistic Resources for Natural Language Processing (STU0674) - Bosco/Patti - 2024/2025

▾ Information about classes and exams Minimizza tutto



# Schedule

## ❖ When?

Mon, Tue, Wed: 14-16

## ❖ Where?

❖ Aula 3.06 Thin Client  
Via Sant'Ottavio - 54  
Torino

January 2025			
	Mon 6	Tue 7	Wed 8 Thu 9
all-day			
07:00			
08:00			
09:00			08:00 LINGUISTIC RESOURCES...
10:00			15 min
11:00			
12:00			12:00 LINGUISTIC RESOURCES...
13:00			
14:00		14:00 LINGUISTIC RESOURCES...	
15:00			
16:00			
17:00			Multilingual S...
18:00			





# Final exam

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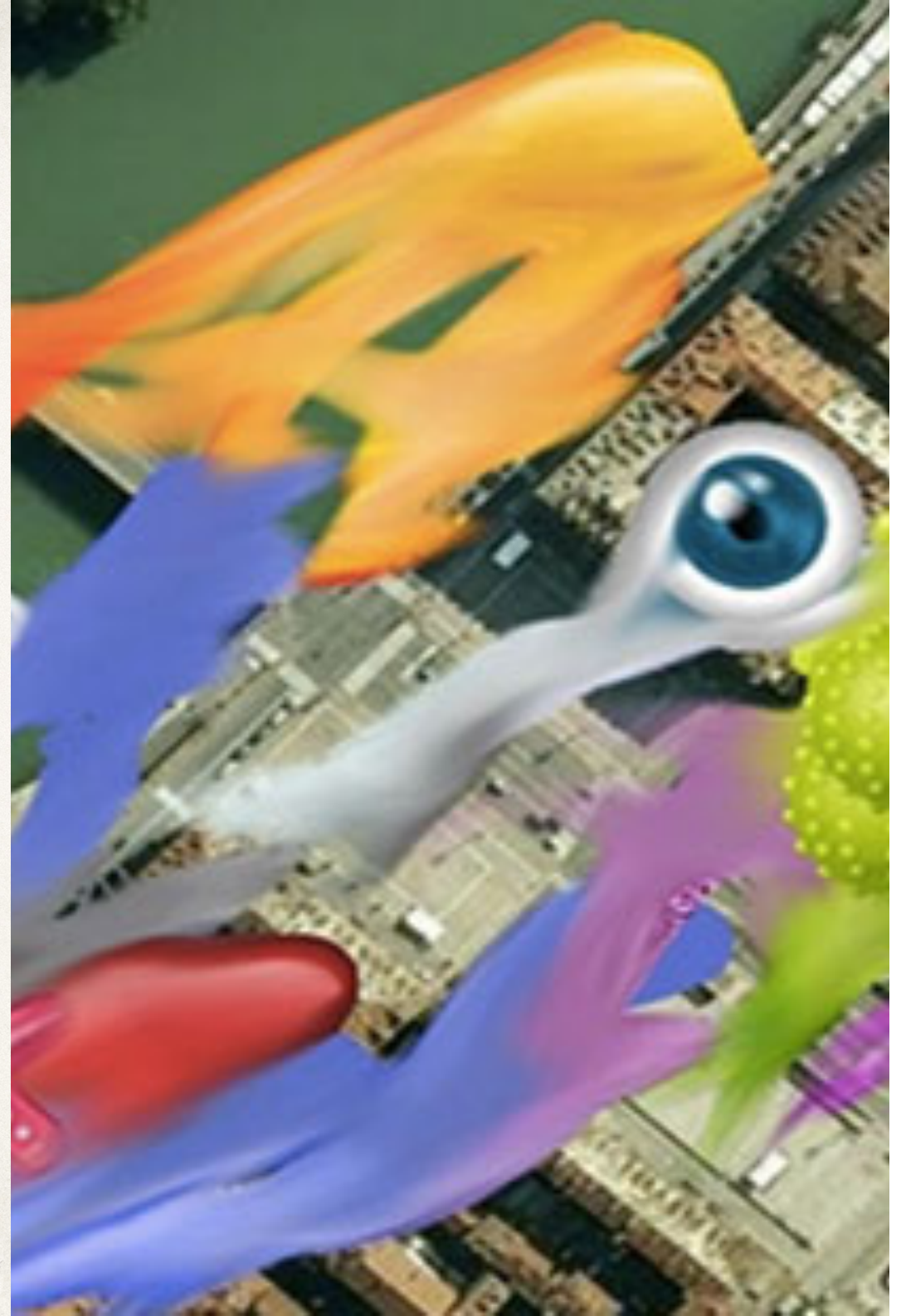
The evaluation for the second part of the course will consist of a **Project Work** on the development of annotated corpora and analysis, to be implemented by following the instructions described in a document that will be made available on Moodle.



# Love and Hate in the Time of Big Data

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Text analysis + (big)  
social media data = new  
challenges and  
opportunities





# NLP and Machine Learning

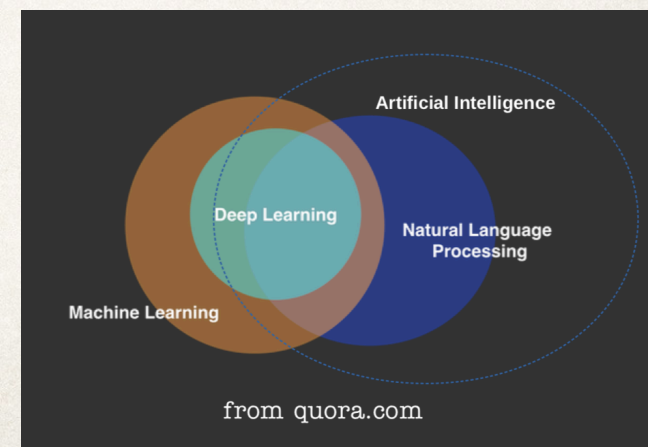
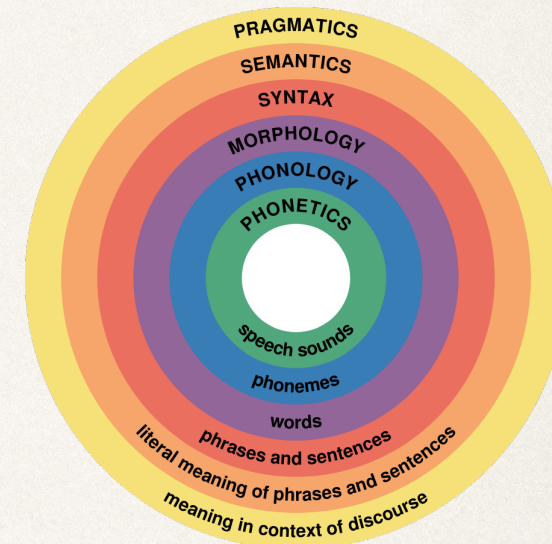
- ❖ Natural Language Processing (NLP) & Computational Linguistics (CL)

- ❖ **Morphology** → how words are
- ❖ **Phonetics** → how words sound
- ❖ **Syntax** → how words relate
- ❖ **Semantics** → what words means
- ❖ **Pragmatics** → what is the intention of the speaker (context)

- ❖ Different sources of texts

- ❖ Different tasks: **sentiment analysis**, stance detection, emotion detection, **hate speech detection**, misogyny identification, **conversational agents**

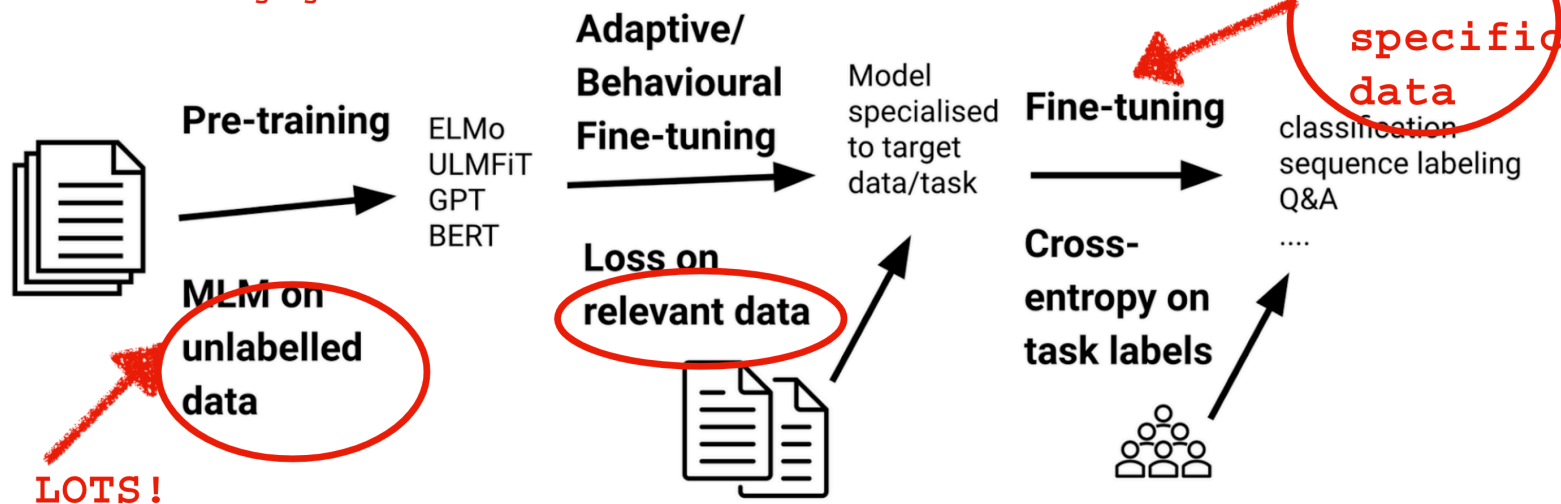
- ❖ Computational models, Deep Learning





# Base Models + Further Training + Fine-Tuning

MLM: masked language model



Revolutionised everything, from generation to MT, and lots of

other tasks BUT, bias in data

<https://ruder.io/recent-advances-lm-fine-tuning/>

## Language Models are few-shot learners

<b>Zero-shot</b> The model predicts the answer given only a natural language description of the task. No gradient updates are performed.		
Translate English to French:	task description	
cheese =>	prompt	
<b>One-shot</b> In addition to the task description, the model sees a single example of the task. No gradient updates are performed.		
Translate English to French:	task description	
sea otter => loutre de mer	example	
cheese =>	prompt	
<b>Few-shot</b> In addition to the task description, the model sees a few examples of the task. No gradient updates are performed.		
Translate English to French:	task description	
sea otter => loutre de mer	examples	
peppermint => menthe poivrée		
plush girafe => girafe peluche		
cheese =>	prompt	



# Computational linguistics

❖ <https://www.aclweb.org/portal/what-is-cl>

Study language with computational methods

→ Computational Linguistics

Elaborate language-based data

→ Natural Language Processing

On the gap between  
theoretical and computational linguistics

Marco Baroni  
EACL  
April 21<sup>th</sup>, 2021



## What is computational linguistics?

*Computational linguistics* is the scientific study of language from a computational perspective. Computational linguists are interested in providing computational models of various kinds of linguistic phenomena. These models may be "knowledge-based" ("hand-crafted") or "data-driven" ("statistical" or "empirical"). Work in computational linguistics is in some cases motivated from a scientific perspective in that one is trying to provide a computational explanation for a particular linguistic or psycholinguistic phenomenon; and in other cases the motivation may be more purely technological in that one wants to provide a working component of a speech or natural language system. Indeed, the work of computational linguists is incorporated into many working systems today, including speech recognition systems, text-to-speech synthesizers, automated voice response systems, web search engines, text editors, language instruction materials, to name just a few.

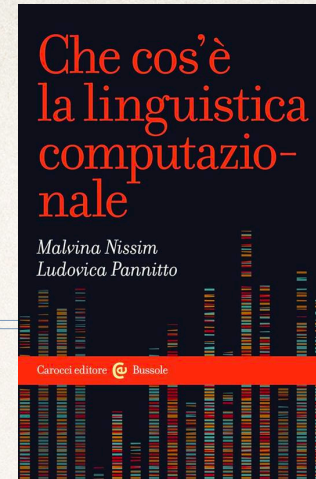
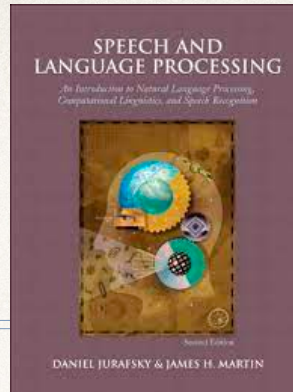
Popular computational linguistics textbooks include:

- Christopher Manning and Hinrich Schütze (1999) *Foundations of Statistical Natural Language Processing*, Cambridge, Massachusetts, USA. MIT Press.  
Also see the book's [supplemental materials website](#) at Stanford.
- Daniel Jurafsky and James Martin (2008) *An Introduction to Natural Language Processing, Computational Linguistics, and Speech Recognition*, Second Edition. Prentice Hall.

[https://www.virtual2021.eacl.org/plenary\\_session\\_keynote\\_by\\_marco\\_baroni.html](https://www.virtual2021.eacl.org/plenary_session_keynote_by_marco_baroni.html)



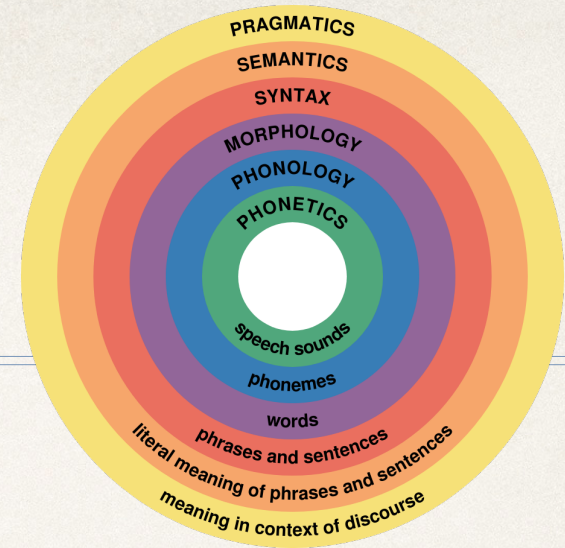
# Suggested texts



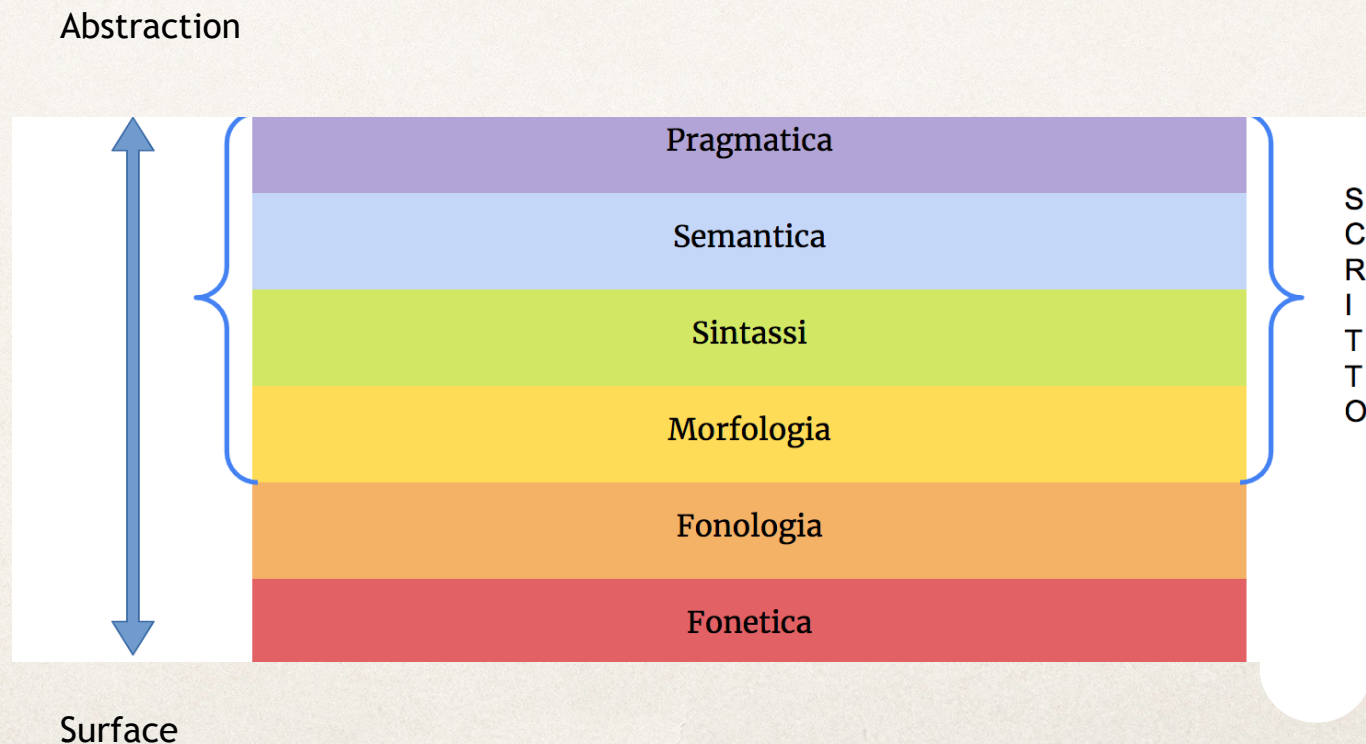
- ❖ D. Jurafsky & J.H. Martin  
Speech and Language Processing:  
<https://web.stanford.edu/~jurafsky/slp3/> (third edition),  
Prentice Hall, 2008. August 20, 2024 last release!
- ❖ Malvina Nissim, Ludovica Pannitto. Che cos'è la  
Linguistica Computazionale. Carocci nella serie  
Bussole. 2022.
- ❖ Elisabetta Jezek, Rachele Sprugnoli. Linguistica  
computazionale. Introduzione all'analisi automatica dei  
testi. Il Mulino. 2022.



# The NLP Pipeline

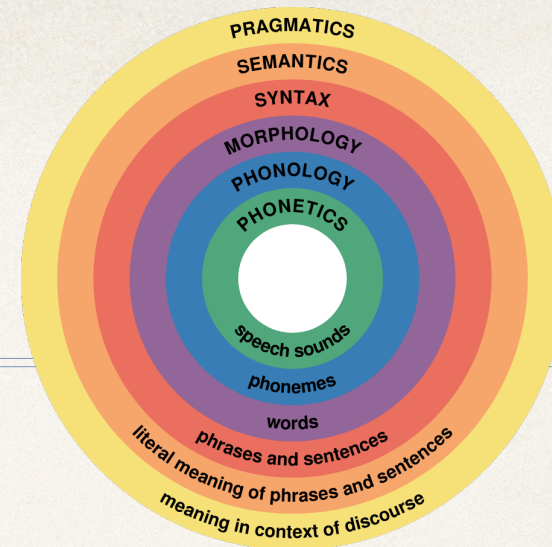


- ❖ Many tasks in NLP
- ❖ Aligned with traditional levels of analysis in Linguistics





# The NLP Pipeline



❖ Many tasks in NLP

❖ Aligned with traditional levels of analysis in Linguistics

...

Sentiment Analysis

Named Entity Recognition

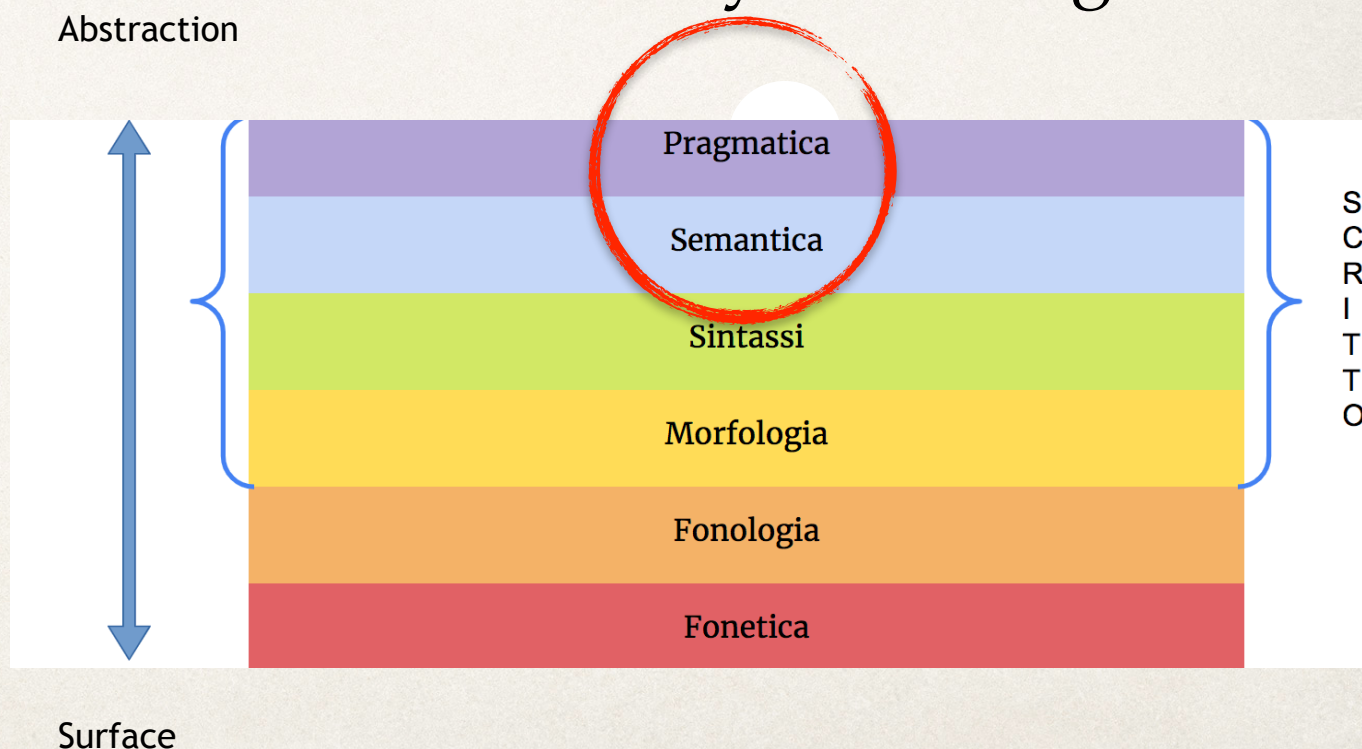
Role Labeling

Syntax Parsing

POS-tagging

Lemmatization

Tokenization



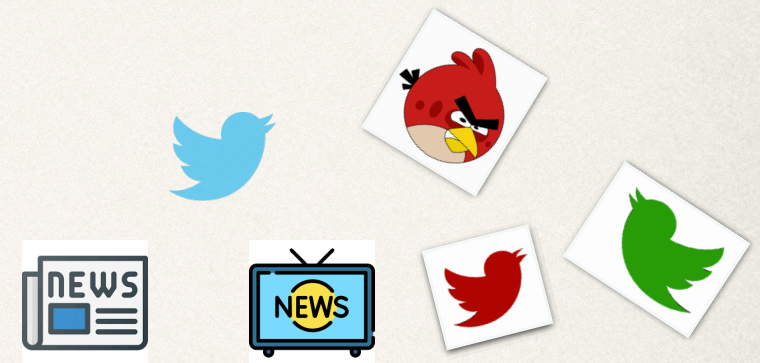


# Motivation

## Social Media

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- ❖ Pervasive and immersive technology
- ❖ On social media users nowadays freely express what is on their mind **at any moment in time, at any location, about virtually anything.**
- ❖ Social media changed the way we share, produce and acquire information
  - ❖ Share and shout!
- ❖ Studying the **media ecosystem**:
  - ❖ Social media posts as reactions to news from **newspapers** or **television news**
  - ❖ **Multimodality**

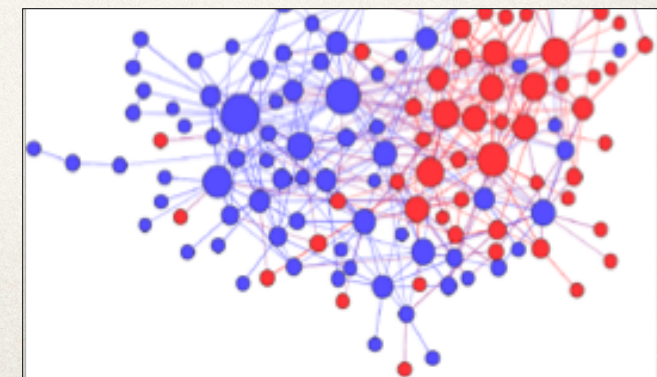
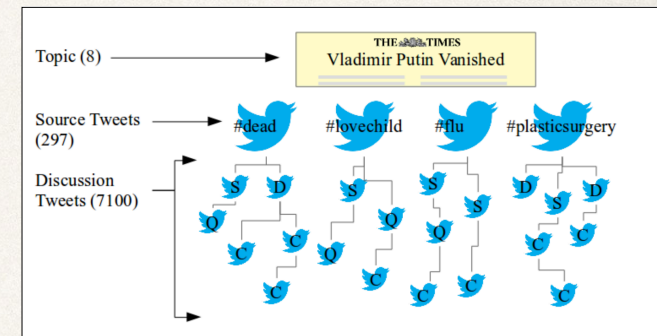


Credits: C. Musto



# Motivation Social Media

- ❖ Twitter (now X)
- ❖ Millions tweets every day:
  - ❖ A really huge amount of user-generated texts
- ❖ Millions users
- ❖ Relatively easy access to data (policies)
- ❖ Easy access to user generated contents in many languages
  - ❖ Multilingual data
- ❖ Contents + Metadata:
  - ❖ Geo-time coordinates: who says what, where, when
  - ❖ Followers and friends, re-tweets, (hash)tags:
    - ❖ Context of the conversation
    - ❖ Social graphs of users: community detection





# Motivation

## Social Media



- ❖ Large amounts of spontaneously produced texts - users digital traces open up unique opportunity to learn more about such users:
  - ❖ Can be used to **understand social dynamics**
  - ❖ Can be a **valuable source to know the world** we live in and the communication dynamics we are daily involved with
  - ❖ **Ecological setting** for **monitoring, understanding and counteracting: hate speech, misogynistic behaviours on line**, political polarisation, spreading of rumours and fake news,...
  - ❖ **Ecological setting** for analysing **linguistic phenomena** (e.g., irony)



# Easy access to Data and Metadata in Tweets

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- ❖ A **sample of** tweets is available to researchers/practitioners through **public APIs (Application Programming Interface)** (until March 2023 for free)
- ❖ Format: **JSON (JavaScript Object Notation)**, format for data exchange in client-server applications
- ❖ Roughly, you can extract the following types of information from Twitter:
  - ❖ Tweets published by a user (**status message**): **the text!**
  - ❖ Information about a **user profile**
  - ❖ User's **network** consisting of his connections
  - ❖ **Search/filter results** on Twitter by using keywords or hashtags: e.g. #silviaromano, #sischerza, #brexit, :
    - ❖ e.g., you can get a **continuous stream of Tweets matching some search criteria**.



# Easy access to Data and Metadata in Tweets

---

- ❖ A **sample of** tweets is available to researchers/practitioners through **public APIs (free)**
- ❖ Format: **JSON (JavaScript Object Notation)**, format for data exchange in client-server applications
- ❖ The **rate limitations** of Twitter APIs can be too restrictive for certain types of applications.
  - ❖ To satisfy such requirements, Twitter Firehose provides access to 100% of the public Tweets on Twitter at a price.
    - ❖ Obtaining Data **via third-party resellers**: e.g. <http://gnip.com>



# Metadata on Tweets

## Contextual features

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- ❖ Rich structured **information about the users** involved in the communication
  - ❖ Tweets are associated to several kinds of **meta-data**:
    - ❖ **geographical coordinates** of where the tweet was sent from
    - ❖ the **id** of the sender
    - ❖ the **time** of the day...
  - ❖ Twitter maintains information of
    - ❖ who follows whom: **followers** and **friends**
    - ❖ **re-tweets**
    - ❖ (hash)tags inside of tweets provide information about the **context of the conversation**
- information that can be exploited to yield a more accurate picture on the **social graphs** of users involved in communications on given topics

**Important:** this **contextual information** can become interesting and powerful signal for a machine learning model.

Experiments on stance detection both for English and in a multilingual setting



# Twitter's language



- ❖ 280 characters: tweets are short!
  - ❖ a sentence or a headline rather than a document.
- ❖ Language used very informal / spontaneous speech
  - ❖ creative spelling and punctuation, misspellings, slang, new words, URLs, and genre-specific terminology, abbreviations, such as RT for “re-tweet” and **#hashtags**
  - ❖ New ‘language’, new challenges



**Disgustibus** **#Sanremo2019**

Disgustibus **#Sanremo2019**

11:01 AM · Feb 10, 2019 · Twitter for iPhone



**[REDACTED]**

Ma solo a me sta cosa che l'Istat misura  
il capitale umano - il valore in € delle nostre  
vite mette addosso un ansia assurda?

**#buonlunedì**

11:22 AM · 18 dic 2016 · Twitter for Android



**[REDACTED]**

Non guardando mai **@Striscia**, mi ero persa la polemica  
su **#GiovannaBotteri**: provo disgusto e tristezza,  
aumentata dal fatto che proprio una donna, **@m\_hunziker**  
si sia prestata alla squallida denigrazione di una grande  
professionista.

3:35 PM · 2 mag 2020 · Twitter for iPhone

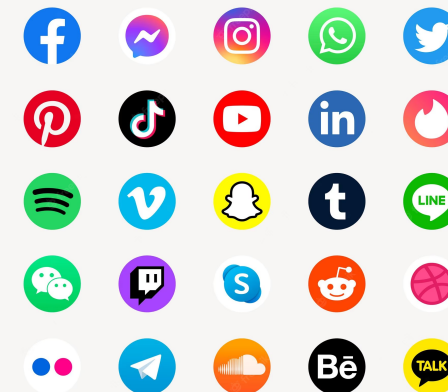


# Facebook, Instagram data, ...

## ❖ Not only Twitter (X)

- ❖ Facebook data
- ❖ Instagram data (multimodality issues)
- ❖ Tik Tok
- ❖ Whatsapp data / Telegram data (groups)
- ❖ YouTube, BeReal (comments)
- ❖ Reddit data
- ❖ VK.com (mainly Russian, but also other language). Similar to FB
- ❖ Ekşisözlük (only Turkish)
- ❖ Weibo (Chinese) / Xiaohongshu (Chinese - similar to Instagram - e-commerce)
- ❖ WeChat (Chinese)
- ❖ Stackoverflow / Quora / Tumblr
- ❖ Access policies, GDPR, new owners...from Twitter to X

## SOCIAL MEDIA ICONS





# Sentiment Analysis

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- ❖ Sentiment analysis and opinion mining
- ❖ Sentiment analysis (SA) is
  - ❖ “The computational study of opinions, sentiments and emotions expressed in text”  
(Bing Liu, 2012)
  - ❖ A relevant topic of research in NLP, especially with respect to the study of new forms of digital and social communication.
- ❖ Sentiment analysis or opinion mining? Often used interchangeably to denote the same field of study
  - ❖ Sub- areas of subjectivity analysis (Bo Pang and Lillian Lee, 2007)
- ❖ Sentiment analysis is usually interpreted as a text classification task:
  - ❖ The task of classifying text (e.g. a tweet) by assigning it a label drawn from some set of labels.





# NLP tasks

## Sentiment Analysis et al.



- ❖ **Text classification tasks:** classifying text (e.g. a tweet) by assigning it a label drawn from some set of labels

- ❖ **Different facets** of the **affective content** -> different NLP tasks:

- ❖ sentiment polarity classification

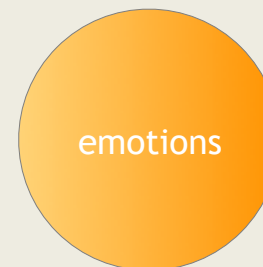
- ❖ emotion detection

- ❖ stance detection

- ❖ **hate speech detection**

- ❖ **misogyny identification ...**

- ❖ transversal tasks: **irony detection**





# Sentiment Analysis et al.

opinions

mood

- ❖ (Classical task) sentiment polarity detection task: positive vs negative texts



“decide whether a given message is of positive, negative, neutral (or mixed\*) sentiment.” \*optional

Given a text systems need to classify / predict the positive or negative sentiments in the text, when present.

- ❖ Positive vs negative opinions about a target

- ❖ Positive vs negative mood

opinions  
#lamicageniale





# Sentiment Analysis et al. Stance and Target



- ✧ Finer-grained tasks!



- ✧ **Online political debates:** a large source of informal and opinion-sharing dialogue on current socio-political issues
  - ✧ Dual-sided debates: **2 possible polarizing sides** can be taken by participants
- ✧ **Stance detection:** detection of **positions pro or con** a particular target entity (person, organization, movement, policy, etc.) that users assume within debates



“decide whether the tweeter is  
in favor of the target, against the given target,  
or whether neither inference is likely”

- ✧ **Controversial topics**

- ✧ **Aspect-based sentiment analysis:** products

Ibereal 2017 / Stance and Gender Detection in Tweets on Catalan Independence

HOME DATA AND RESULTS CONTACT

Stance and Gender Detection in Tweets  
on Catalan Independence@Ibereal 2017

Stance and Gender Detection in Tweets on Catalan Independence will take place as part of **Ibereal 2017**, the 2nd Workshop on the Evaluation of Human Language Technologies for Iberian languages, at SEPLN 2017 at University of Murcia, Murcia, Spain, on September 19th, 2017.



# Applications: Making Sense of Political debates



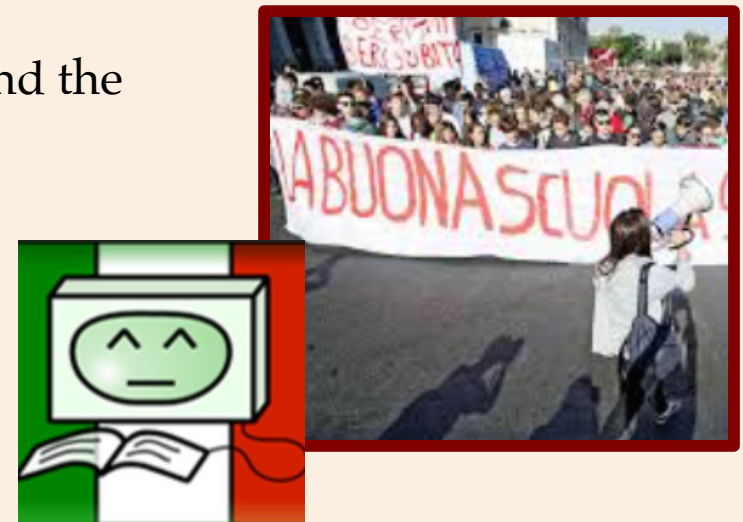
## Multilingual perspective different socio-political debates

### Selection:

hashtags largely exploited in the debate. Accepted within the dialogical and social context growing around the controversial topic

### French: #mariagepourtous

Debate on the homosexual wedding  
in France (Bosco et al. @LREC2016)



### Italian: #labuonascuola

Debate on the reform of the education sector  
in Italy (Stranisci et al. @LREC2016)



# Multilingual perspective



Multilingual perspective  
different socio-political debates

English: #brexit

Debate on British Exit from EU  
(Lai et al. @CLEF2017)



Spanish/Catalan: #independencia #27S

Debate on Catalan Independence

27S: September 27, 2015

Regional elections in Catalonia  
de facto referendum on independence

(Taule et al. @Ibereval2017)



# Sentiment analysis et al.

## Aspect-based Sentiment Analysis



- ❖ Finer-grained tasks!
  - ❖ Aspect-based sentiment Analysis,
  - ❖ Products, services
  - ❖ User's opinions

**Booking.com**





# Sentiment analysis et al.

## Aspect-based Sentiment Analysis



❖ Finer-grained tasks!

❖ Aspect-based sentiment Analysis

### At a glance

Participants are asked to **detect** within sentences (expressing opinions about accommodation services) some of the **aspects considered by the writer**.

For each detected aspect, participants are asked to detect a specific **polarity class**

The set of considered aspects is:  
**PULIZIA** (cleanliness), **COMFORT**,  
**SERVIZI** (amenities), **STAFF**, **QUALITÀ**,  
**PREZZO** (value), **WIFI** and **POSIZIONE**  
 (location).

### Aspect Category Detection (ACD)

In the ACD task, one or more "**aspect categories**" evoked in a sentence have to be identified, e.g. the **posizione** (location).

COMFORT	STAFF	LOCATION	VALUE	...
✗	✗	✓	✗	

### Aspect Polarity Detection (ACP)

Each **category aspect** detected in the ACD task have to be annotated with **polarity label**: **POS** (positive), **NEG** (negative), also in a not exclusive way (**Mixed**)

LOCATION POS	LOCATION NEG
✓	✗

"La posizione è molto comoda per il treno e la metro"



**Pierpaolo Basile**  
 University of Bari  
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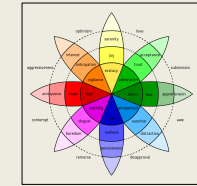
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# Sentiment Analysis et al.

## Emotions and target



- ❖ Finer-grained task: beyond the simple sentiment
  - ❖ **Emotion** detection: sadness, joy, anger, disgust, vigilance, fear, surprise, trust +

❖

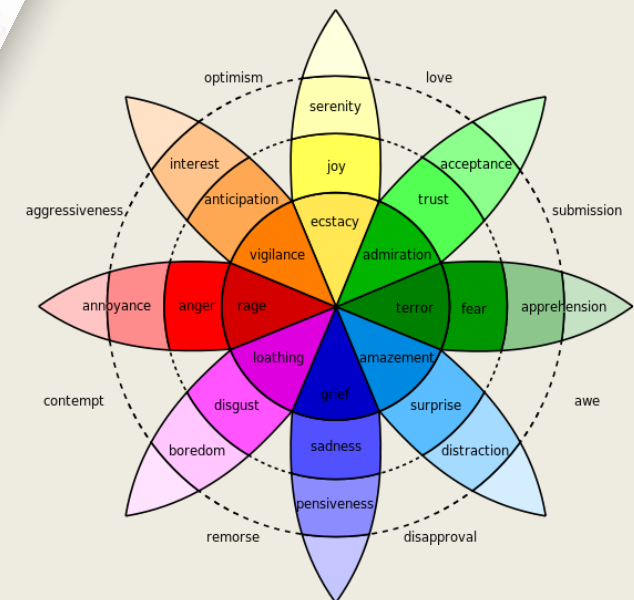


“decide whether a given message expresses joy, sadness, ..., or anger”



- ❖ **Model: Robert Plutchik**

- ❖ **Basic emotions**
- ❖ **Complex/Mixed emotions:**  
composition of basic emotions
- ❖ **Target**



è normale che mi venga da piangere? #LAMicaGeniale  
A me già viene da piangere annamo bene  
#lamicageniale  
Sono già a pezzi. #lamicageniale

[negativo, ma è tristezza/commozione per il personaggio, non significa che non piaccia la serie o la puntata]

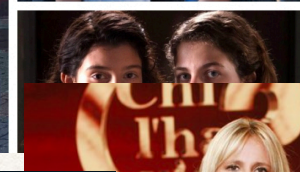
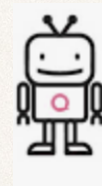
Donato Sarratore schifoso #LAMicaGeniale

[negativo ma è disgusto per il personaggio, non significa che non mi piaccia la serie o la puntata]




# Applications: Art and Culture Domain

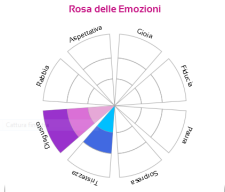
- ❖ **M.EMO.RAI:** with RAI - Radiotelevisione Italiana, the national public broadcasting company of Italy, on measuring the emotional engagement of audiences of TV programs through social media



- ❖ **ArsEmotica**



**Rosa delle Emozioni**



**BIO**

**AUTORE/I**  
Filippo Valente

**NOME**  
Dove la Raffinista Ragazza Bionda guarda il Grosso Toro Malmorto

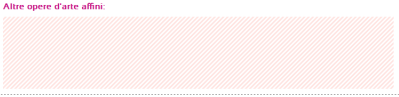
**DATA**  
2005-08-27

**GENERE**  
Fotografia

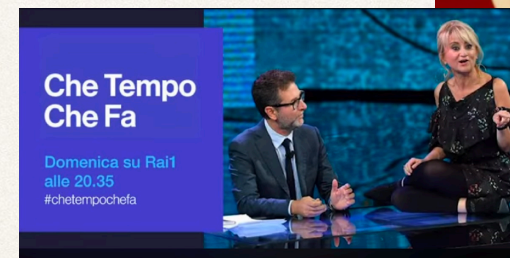
**Tag dell'opera**

amore, speranza, ragazza, bionda, inferno, bianco, a, nero, la, bionda, corno, scottolone, brando, trascinamento, pretesione, donna, animale, veicolo, animale, morte, pretesione, cattiveria, fotografia, inveniente, comita, crudeltà, barbare, tritecca

**Altre opere d'arte affini**



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# Hate speech detection



- ❖ Hate speech is commonly defined as any communication that that is **abusive, insulting, intimidating, harassing, and / or incites to violence, hatred, or discrimination**, and it is directed against a person or a group **on the basis of some characteristics**:
  - ❖ race, color, ethnicity, **gender**, sexual orientation, nationality, religion...
- ❖ Binary classification task:



“decide whether a given message is a hateful speech utterance or a harmless one against a **given target**”



- ❖ Online hate is expressed in **different forms depending on the subject against whom it is targeted**:
  - ❖ Hate speech against **women, misogyny**...  
target is important!

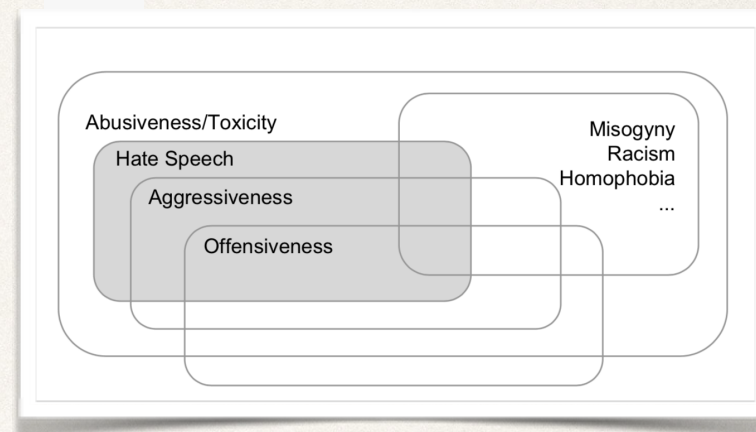




# Abusive language detection



- ❖ Abusive language detection
  - ❖ Hate speech detection
  - ❖ Offensive language detection
  - ❖ Misogyny identification
- ❖ Binary classification, but also finer grained tasks
  - ❖ E.g., misogynistic behaviours, ...



*Fabio Poletto, Valerio Basile, Manuela Sanguinetti, Cristina Bosco, and Viviana Patti. 2020. Resources and Benchmark Corpora for Hate Speech Detection: a Systematic Review. Journal of Language Resources and Evaluation. Springer.*



# Irony and Sarcasm



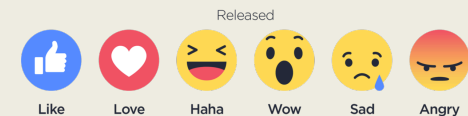
- ❖ Implicit vs explicit, direct vs indirect ways to express sentiment / stance / emotions / hate

- ❖ Expressive signals:

- ❖ Emoji, emoticons, reactions:

- ❖ Irony and sarcasm detection

- ❖ Transversal task



So I just colored with Ava for an hour.  
Yeah my summer so far has been so fun  
#not 🙄





# Irony and Sarcasm



❖ **Implicit vs** explicit, direct vs **indirect** ways to express sentiment/stance/emotions/**hate**

❖ Figurative language: **Irony & Sarcasm**

❖ Interpretation of irony involves **linguistic patterns** related to **syntactic** (how words relate) and **semantic** aspects (what words mean), and **pragmatic issues** (what is the intention of the speaker / context, cultural background)

❖ **Variety of** of ironic devices and functions / role of affect

❖ **Transversal task**

❖ **Irony & sentiment:** irony as **polarity reverser**:

❖ One says something **'good'** to mean something **'bad'**

❖ **Irony & Hate:** **sarcasm** can be a linguistic expedient to (mitigate or) indirectly convey a hateful content

❖ Irony is a **pervasive** and **viral** phenomenon

❖ Can be an ingredient to **make the hateful posts viral**

❖ Important ingredient to develop **counternarratives**



So I just colored with Ava for an hour. Yeah my summer so far has been so fun 🙄 **#not**

I just love it when I speak to folk and they totally ignore me!!!  
**#Sarcasm!** 🇬🇧

I carabinieri hanno individuato come possibile spacciatore un 27enne del Marocco. La tipica **#risorsa straniera**, ammiro la madre!

\* The Italian police have identified a 27-year-old from Morocco as a possible drug dealer. The typical foreign

**#resource**, I admire the mother! URL 🇬🇧



# Variety of ironic devices and functions



- ❖ A variety of typologies of figurative messages can be recognised in **social media**:
- ❖ Twitter communications include a **high variety of ironic devices** and samples of use of figurative language
- ❖ From **irony to sarcastic posts**, and to facetious tweets that can be playful, aimed at **amusing** or at **strengthening ties with other user**
- ❖ Easy access to user generated contents in **many languages**

So I just colored with Ava for an hour. Yeah my summer so far has been so fun **#not** 🇬🇧

I just love it when I speak to folk and they totally ignore me!!!  
**#Sarcasm!** 🇬🇧

Fun fact of the day: No one knows who invented the fire hydrant because its patent was destroyed in a fire. **#irony** 🇬🇧

I carabinieri hanno individuato come possibile spacciatore un 27enne del Marocco. La tipica#risorsa straniera, ammiro la madre! URL\* 🇮🇹

\* The Italian police have identified a 27-year-old from Morocco as a possible drug dealer.

The typical foreign #resource, I admire the mother! URL 🇬🇧



# Variety of ironic devices and functions



## ❖ Irony detection as a conceptual challenge in itself:

❖ Creative and complex linguistic phenomenon, different functions

❖ reverse sentiment  
reinforce/mitigate hate/  
reinforce/contrast stereotypes ...

❖ Can help to shed some light on how human beings use irony as a communicative tool

So I just colored with Ava for an hour. Yeah my summer so far has been so fun #not 🇬🇧

I just love it when I speak to folk and they totally ignore me!!!  
#Sarcasm! 🇬🇧

Fun fact of the day: No one knows who invented the fire hydrant because its patent was destroyed in a fire. #irony 🇬🇧

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\* The Italian police have identified a 27-year-old from Morocco as a possible drug dealer.

The typical foreign #resource, I admire the mother! URL 🇬🇧



# Irony and sentiment/ Irony as polarity reverser



## ❖ Irony and sentiment

- ❖ The presence of ironic devices in a text can flip the polarity of an opinion expressed with positive words to the intended negative meaning (or **rarely vice versa**) working as an unexpected polarity reverser

- ❖ One says something **`good'** to mean something **`bad'**



I just love it when I speak to folk and they totally ignore me!!! #Sarcasm!



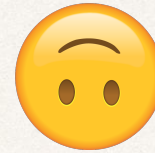
- ❖ This can undermine sentiment analysis systems' accuracy
- ❖ Crucial issue in NLP for the development of irony-aware sentiment analysis systems



# Irony and sentiment

## Irony as polarity reverser /

### Variety of ironic devices



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I just love it when I speak to folk and they totally ignore me!!! #Sarcasm! 🙄



So I just colored with Ava for an hour. Yeah my summer so far has been so fun [smiling face emoji] #not



Fun fact of the day: No one knows who invented the fire hydrant because its patent was destroyed in a fire. #irony



# Irony and hate / Abusive or not? Implicitness



- ❖ Irony/Sarcasm can be a linguistic expedient to (mitigate or) indirectly convey a hateful content

- ❖ reinforce/mitigate hate/  
reinforce/contrast stereotypes ...

- ❖ Irony is a pervasive and viral phenomenon

- ❖ Can be an ingredient to make the hateful posts viral

- ❖ The presence of ironic devices often increases the viral load of the hate message (and its dangerousness or the possibility of fuelling a hate campaign): users sharing such contents do so with more levity when the message does not contain explicit insults.

- ❖ Important ingredient to generate counternarratives



# Context?

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- ❖ A huge amount of ironic samples
- ❖ Context?

Exploring the Impact of  
Pragmatic Phenomena on  
Irony Detection in Tweets: A  
Multilingual Corpus Study

Jihen Karoui, Benamara  
Farah, Véronique Moriceau,  
Viviana Patti and Cristina  
Bosco, EACL 2017.

