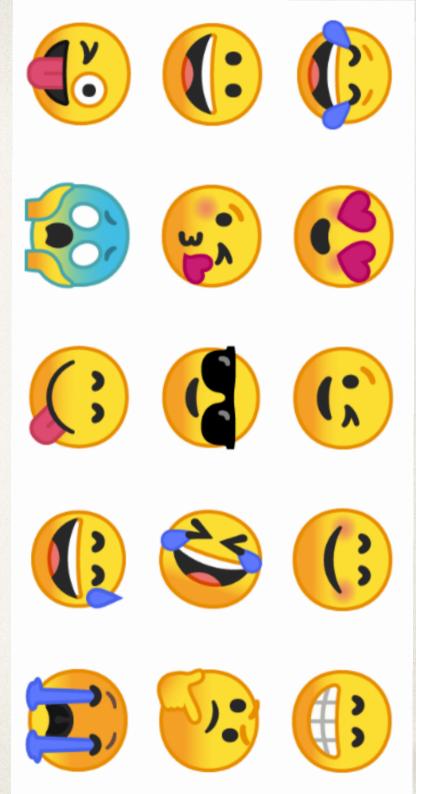
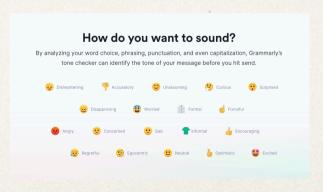
# Emoji, emoticons, reactions in social media

A computational linguistics perspective

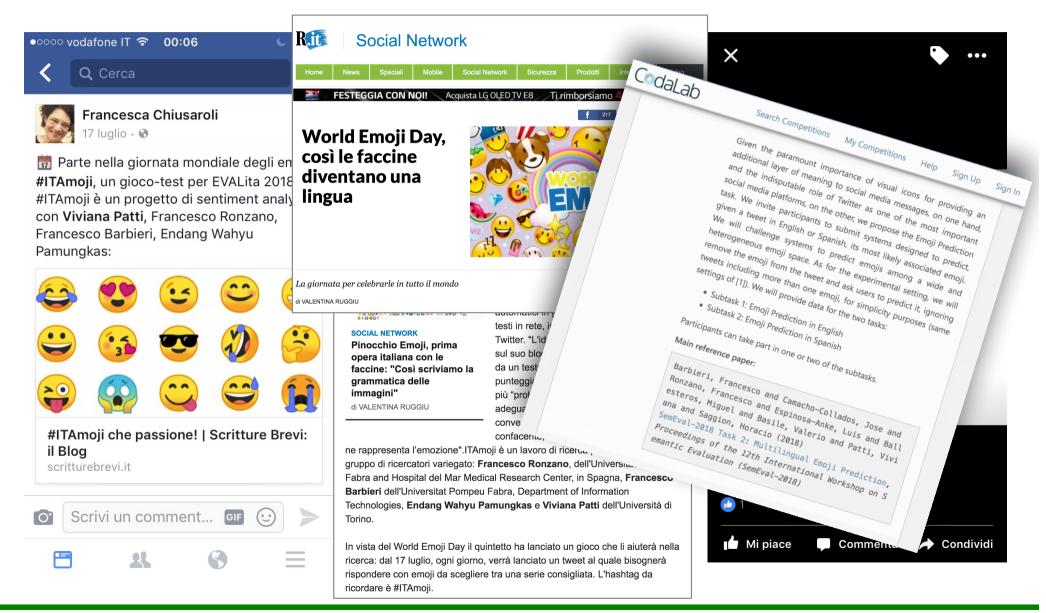


- \* The correct interpretation of the semantics of Emojis can benefit several tasks like:
  - Sentiment analysis, Emotion detection (recognition)
  - Human-computer interaction settings: how can we teach an artificial agent to correctly interpret and recognize emojis' use in spontaneous conversation
    - Chatbots conversation's tone (generation)
  - Very advanced tools supporting digital writing (emails) (generation)





# #ITAmoji che passione!

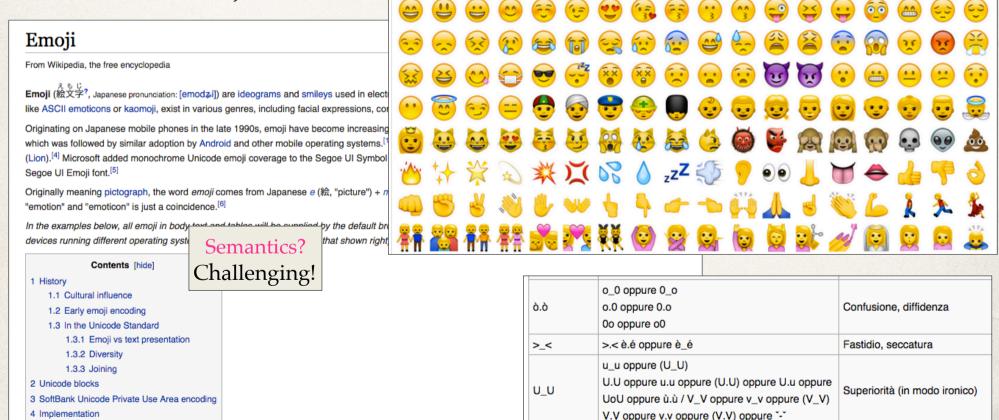


### Expressive signals: emoticons & emoji

 Emojis are ideograms which are naturally combined with plain text to visually complement or condense the meaning of a message

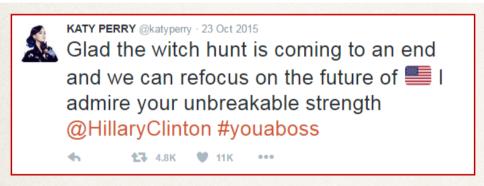
Emoticons vs emoji

4.1 Android



- Emojis and emoticons are non-verbal elements widely used in social media texts, which we often combine with words in our messages
- Reasons/functions
  - Clarifying our communicative intentions
  - Expressing emotions (especially emoji faces)
  - Visually complementing or enriching expressiveness of a short text message
  - Making the tone of an online conversation more empathetic
  - Playing, having fun

Emojis are pictograms extensively exploited to visually complement and enrich the expressiveness of short text messages in Social Media







Translation project of the Italian novel Pinocchio in emoji (Chiusaroli, 2017) on Twitter



























In a few days I'll travel by plane to America; I'll enjoy the sun and the sea and I'll play tennis

- \* Computational linguistics studies the semantics of emojis and the relationship between words and emojis, which can provide fundamental information in the construction of tools for the automatic analysis and processing of content generated by users on the social web
  - Emphasizing what is already expressed in the text
  - Conveying a meaning or an emotion that cannot be recognized from words alone.
  - Redundancy

- Relationship between words and emojis
  - \* Redundant: the emoji of interest repeats the information present in the text or that its meaning is implied by the text.
  - Non-redundant: captures cases in which the emoji adds information that is neither explicitly present nor implied in the text.
  - ❖ Non-Redundant + POS: refers to a specific kind of redundant use, indicates that the emoji is used with a syntactic function (and can be labeled with its own POS), thus replacing a word.

1. Redundant

"We'll always have Beer. I'll see to it. I got your back on that one. ip"

2. Non-Redundant

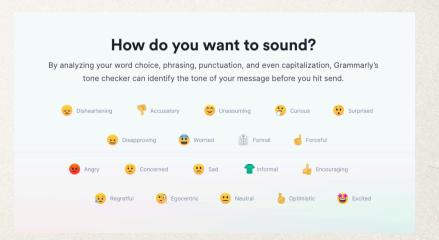
"I wish you were here "\"

3. Non-Redundant + POS

"Thank you so so so much ily Here's a

as a thank you gift x"

- The correct interpretation of the semantics of Emojis can benefit several tasks like:
  - Sentiment analysis, Emotion detection (recognition)
  - Human-computer interaction settings: how can we teach an artificial agent to correctly interpret and recognize emojis' use in spontaneous conversation
    - Chatbots conversation's tone (generation)
  - Very advanced tools supporting digital writing (emails) (generation)



## Emojitracker: realtime emoji use on Twitter

http://www.emojitracker.com/

According to (Swiftkey, 2015) the top used emoji categories are the ones that include the happy and the sad faces. Novak et al. (2015) confirm that these preferences apply also to Twitter users

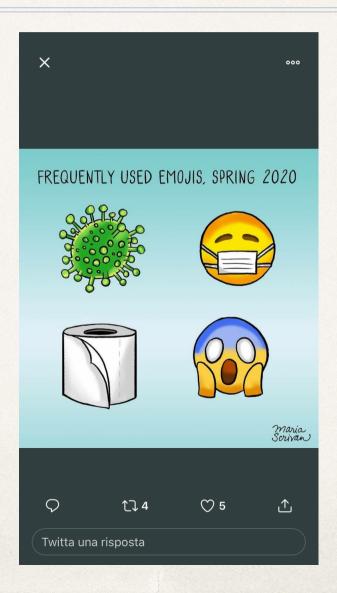
emojitracker: realtime emoji use on twitter

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326150109 321081297	olimination 301052318		254571231 9 192284794 4 173275
	№ 158267316	€ 152749459       ○ 149773632	♥ 147721178     ● 146494030     ● 144461
143660407 140866166	⊌ 138139762 <b>¥</b> 136568681	→ 130488849   ▼ 126698872	125712854 125155229 3 123748
122836905 121264556	<u>9</u> 120631663 <u>9</u> 110954651		
98479633 👋 96438717	<b>№</b> 95482356 <b>♥</b> 94315804	92706439	82729191       ■ 82499604       ■ 816873
80502712 ** 79826205	78967156      ■ 77951579	<b>™</b> 74910407	<b>72108797 69717488 677925</b>
	64302252 — 64110651	€ 63848186	

Petra Kralj Novak, Jasmina Smailovic, Borut Sluban, and Igor Mozetic. 2015.
 Sentiment of emojis. PloSone, 10(12):e0144296

http://journals.plos.org/plosone/article?id=10.1371/journal.pone.0144296

### Emoji e COVID-19



# Unicode emoji!

- http://unicode.org/reports/tr51/
- Interoperability of emoji characters among platforms and emoji modifiers

**UNICODE EMOJI** 

#### Unicode® Technical Standard #51

Version	16.0	
Editors	/lark Davis (Google LLC), Ned Holbrook (Apple Inc.)	
Date	2024-08-15	
This Version	https://www.unicode.org/reports/tr51/tr51-27.html	
Previous Version	https://www.unicode.org/reports/tr51/tr51-25.html	
Latest Version	https://www.unicode.org/reports/tr51/	
Latest Proposed Update	https://www.unicode.org/reports/fr51/proposed.html	
Revision	27	

#### Summar

**IN** Technical Reports

This document defines the structure of Unicode emoji characters and sequences, and provides data to support that structure, such as which characters are considered to be emoji, which emoji should be displayed by default with a text style versus an emoji style, and which can be displayed with a variety of skin tones. It also provides design guidelines for improving the interoperability of emoji characters across platforms and implementations.

Starting with Version 11.0 of this specification, the repertoire of emoji characters is synchronized with the Unicode Standard, and has the same version numbering system. For details, see Section 1.5.2, Versioning,

#### Status

This document has been reviewed by Unicode members and other interested parties, and has been approved for publication by the Unicode Consortium. This is a stable document and may be used as reference material or cited as a normative reference by other specifications.

A Unicode Technical Standard (UTS) is an independent specification. Conformance to the Unicode Standard does not imply conformance to any UTS.

Please submit corrigenda and other comments with the online reporting form [Feedback]. Related information that is useful in understanding this document is found in the References. For the latest version of the Unicode Standard, see [Unicode]. For a list of current Unicode Technical Reports, see [Reports]. For more information about versions of the Unicode Standard, see [Versions].

#### Contents

Introduction

Table: Emoji Proposals
Table: Major Sources
1.1 Emoticons and Emo

### Emoji modifiers

- \* Emoji modifiers are features that provide more precise information of a given emoji.
- A hand-based emoji can have different skin colors: light, medium-light, medium, medium-dark, or dark.



- This information has been recently added in the official encoding of emojis <a href="https://unicode.org/reports/tr51/#Emoji\_Modifiers\_Table">https://unicode.org/reports/tr51/#Emoji\_Modifiers\_Table</a>
- \* At the same time, some emojis like a person rising a hand could be displayed as a woman or a man
- \* Possible studies on role of **gender** and **skin color** in social media communication.

Francesco Barbieri, José Camacho-Collados:

How Gender and Skin Tone Modifiers Affect Emoii S

How Gender and Skin Tone Modifiers Affect Emoji Semantics in Twitter. \*SEM@NAACL-HLT 2018: 101-106

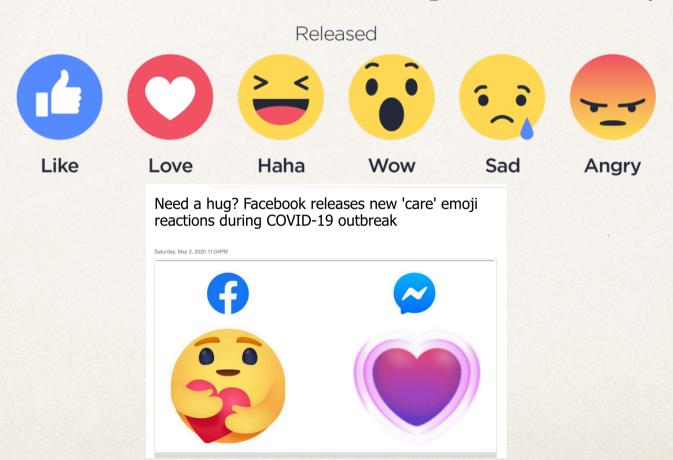
### Recent evolutions: Memoji!

- Memoji derived from the word "me" — extended Animoji features to avatars that you can create to look very much like you or someone you know
- Personalization (thanks for the hint during the question time!)



## Espressive signals: Facebook emoji reactions

Perspectives on sentiment: author of the post/community



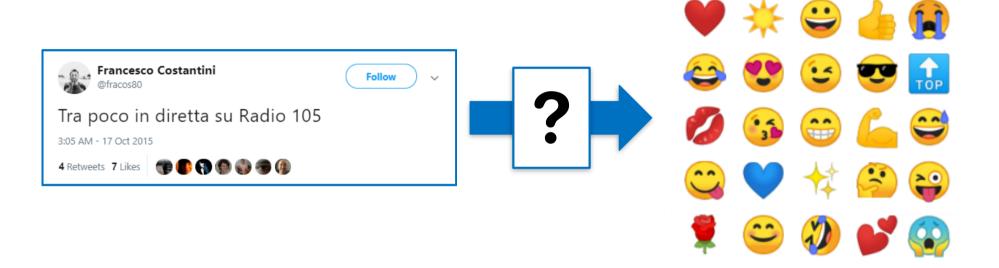
- \* Computational linguistics studies the semantics of emojis and the relationship between words and emojis, which can provide fundamental information in the construction of tools for the automatic analysis and processing of content generated by users on the social web
- \* ITAmoji: a project for the construction of automatic tools for predicting emojis to be associated with texts on the net, in particular on Twitter.
- ❖ Idea: it is possible to deduce from a text given the words, the syntax, the punctuation, ... the most "probable" emoji or face to be associated, that is, the most appropriate convenient, pertinent,
  - …in some way the sign that represents its emotion.
  - Not always easy!

Francesco Ronzano, Francesco Barbieri, Endang Wahyu Pamungkas, Viviana Patti, Francesca Chiusaroli: "Overview of the EVALITA 2018 Italian Emoji Prediction (ITAMoji) Task". Proc. of EVALITA 2018.





Given a Tweet, can we predict the emoji used by its author?



#### ...by considering:

Tweets with Italian text messages



a wide and heterogeneous Emoji space



### Emoji Prediction Task@Semeval18

- Twin Multilingual Emoji Prediction Task, organized in the context of SemEval-2018 in order to challenge the research community to automatically model the semantics of emojis inTwitter:
  - English, Spanish
- Successful! 49 teams (English subtask); 22 teams Spanish subtask.
- ITAmoji:
  - Widening the setting for cross-language comparisons for emoji prediction in Twitter

Innamorato sempre di più 😍 [URL]

- Experimenting with novel metrics to better assess the quality of the automatic predictions
- O How humans perform when they are requested to identify the most likely emoji(s) to associate to the text of an Italian tweet?





#### Dataset

From the following two Twitter datasets:

Italian tweets geo-localized in Italy ar retrieved from October 2015 to
February 2018 by the Twitter Streaming

Newspaper followers

Tweets posted by the followers of th

top-10 most popular Italian newspaper's

accounts

March 2017, Federazione Italiana Editori

Giornali

**API** 

We selected all the Tweets including only one emoji (eventually repeated), chosen among the following set of 25 emojis:



and, by preserving the relative Emoji frequencies, we randomly selected 275,000 tweets (62% from Geo-localized collection, 38% from Newspaper followers collection)



ITAmoji

#### Dataset

Training set: 250,000 tweets

Released on: 29th May 2018

○ Test set: 25,000 tweets

Released on: 3rd September 2018

Results due on 9th September 2018

Same proportion of Tweets per Emoji (samples per label) in the training and test datasets

```
{"tid":"TWEET_ID",

"uid":"USER_ID",

"created_at":"CREATION_DATE",

"text_no_emoji":"TWEET_TEXT_WITHOUT_EMOJI",

"label":"EMOJI_LABEL"}
```

- Emoji label	Emoji symbol	Percentage of tweets in train / test dataset
1 red_heart	<b>W</b>	20.27
2 face_with_tears_of_joy		19.86
3 smiling_face_with_heart_eyes	*	9.45
4 winking_face	<u> </u>	5.35
5 smiling_face_with_smiling_eyes	$\odot$	5.13
6 beaming_face_with_smiling_eye	s 😁	4.11
7 grinning_face	$\stackrel{\hookrightarrow}{=}$	3.54
8 face_blowing_a_kiss	<b>55</b>	3.33
9 smiling_face_with_sunglasses	<del>•••</del>	2.8
10 thumbs_up		2.57
11 rolling_on_the_floor_laughing	<b>3</b>	2.18
12 thinking_face	<u> </u>	2.16
13 blue_heart		2.03
14 winking_face_with_tongue	<b>S</b>	1.94
15 face_screaming_in_fear	<b>(2)</b>	1.78
16 flexed_biceps	6	1.67
17 face_savoring_food	<u></u>	1.55
18 grinning_face_with_sweat		1.52
19 loudly_crying_face		1.49
20 TOP_arrow	TOP	1.39
21 two_hearts	<b>5</b>	1.37
22 sun	***	1.28
23 kiss_mark	0	1.12
24 sparkles	#	1.07
25 rose	<b>*</b>	1.06



ITAmoji

#### **Evaluation metrics**

#### Top-prediction based metrics

- · Macro F1: compute the F1 score for each label (emoji), and find their un-weighted mean (exploited to determine the final ranking of the participating teams)
- · Micro F1: compute the F1 score globally by counting the total true positives, false negatives and false positives across all label (emojis)
- · Weighted F1: compute the F1 score for each label (emoji), and find their average, weighted by support (the number of true instances for each label)

#### Rank-prediction based metrics:

#### Finer grained metrics to evaluate the prediction quality

- Coverage error: compute how far we need to go through the ranked scores of labels (emojis) to cover all true labels;
- · Accuracy@n: is the accuracy value computed by considering as right predictions the ones in which the right

Only system runs that will provide the whole ordered set of predicted emojis are evaluated with respect to Accuracy@5/10/15/20 and Coverage Error, besides F-scores



## Participating teams



#### 12 runs submitted by 5 teams

All runs submitted provided the whole ordered set of predicted emojis for each

Tweet of the test set  $\rightarrow$ 

top-prediction and rank-prediction based metrics computed for all runs

#### **EMOJI PREDICTION APPROACHES OF PARTICIPATING TEAMS:**

- FBK\_FLEXED\_BICEPS (3 runs): recurrent neural network architecture Bidirectional Long Short Term Memory (Bi-LSTM), together with user-timeline based features
- GW2017 (3 runs): ensemble of two models, Bi-LSTM (word2vec models based on the time creation) and LightGBM (surfaces feature extracted from tweet text like number of words, number of characters)
- CIML-UNIPI (2 runs) ensemble composed of 13 models (12 based on TreeESNs and one on LSTM over characters
- sentim (3 runs) convolutional neural network (CNN) architecture which uses character embedding as input. 9 layers of residual dilated convolutions with skip connections are applied, followed by a ReLU activation
- UNIBA (1 run + 1 after-deadline run) ensemble classifier based on WEKA and scikit-learn. Several
  features are exploited by using micro-blogging based features, sentiment based features, and semantic
  based features

### Results



#### Top-prediction based metrics (including baseline systems):

Rank	Team	Run Name	Macro F1	Micro F1	Weighted F1
1	FBK_FLEXED_BICEPS	base_ud_1f	36.53	47.67	46.98
2	FBK_FLEXED_BICEPS	base_ud_10f	35.63	47.62	46.58
3	FBK_FLEXED_BICEPS	base_tr_10f	29.21	42.35	39.57
4	GW2017	gw2017_p	23.29	40.09	37.81
5	GW2017	gw2017_e	22.21	42.19	36.90
6	CIML-UNIPI	run1	19.24	29.12	31.48
7	CIML-UNIPI	run2	18.80	37.63	34.101
-	FastText baseline		11.96	28.72	27.02
8	sentim	Sentim_Test_Run_3	10.62	29.43	23.24
9	sentim	Sentim_Test_Run_2	10.23	31.27	23.11
-	Weighted random baseline		3.94	10.36	10.36
10	GW2017	gw2017_pe	3.75	11.95	10.97
11	UNIBA	itamoji_uniba_run1	3.19	27.38	15.61
12	sentim	Sentim_Test_Run_1	1.95	6.48	3.99
-	Majority baseline		1.35	20.28	6.84

Teams runs ranked by Macro F1, the official ITAmoji evaluation metric

### Results



#### Rank-prediction based metrics (including baseline

\_\_\_\_\_

Rank	Team	Run Name	Coverage Error	Accuracy@5 / 10 / 15 / 20
1	FBK_FLEXED_BICEPS	base_ud_1f	3.47	81.67 / 92.14 / 96.86 / 99.10
2	FBK_FLEXED_BICEPS	base_ud_10f	3.49	81.53 / 91.94 / 96.82 / 99.17
3	FBK_FLEXED_BICEPS	base_tr_10f	4.35	74.54 / 87.50 / 94.34 / 98.00
4	GW2017	gw2017_p	5.66	67.18 / 81.49 / 89.42 / 92.99
5	GW2017	gw2017_e	4.60	71.30 / 85.90 / 94.30 / 98.25
6	CIML-UNIPI	run1	5.43	64.60 / 83.02 / 93.00 / 98.01
7	CIML-UNIPI	run2	5.11	68.46 / 83.86 / 92.38 / 97.28
-	FastText baseline		7.23	59.07 / 74.22 / 82.58 / 88.89
8	sentim	Sentim_Test_Run_3	6.41	58.53 / 76.93 / 88.52 / 95.74
9	sentim	Sentim_Test_Run_2	6.33	57.60 / 77.17 / 89.70 / 96.41
-	- Weighted random baseline		6.92	59.06 / 76.11 / 86.42 / 94.10
10	GW2017	gw2017_pe	13.49	27.93 / 43.04 / 56.00 / 66.27
11	UNIBA	itamoji_uniba_run1	6.70	58.78 / 75.97 / 86.36 / 93.53
12	sentim	Sentim_Test_Run_1	12.45	29.20 / 48.78 / 64.38 / 74.04
-	Majority baseline		6.63	60.07 / 76.43 / 86.51 / 94.12

Teams runs ranked by Macro F1, the official ITAmoji evaluation metric



### Results



#### Overall considerations

- Prediction quality is affected by the variability of the context of use that characterizes a specific emoji, more than by the number of training samples
- The choice of an emoji strongly depends on the preferences and writing style of each individual, both representing relevant inputs to model in order to improve emoji prediction quality

Emoji	Label	Macro F1	Num. Samples	% Samples
•	red heart	75.74	5069	20.28
	face with tears of joy	57.08	4966	19.86
Ø	kiss mark	51.71	279	1.12
$\odot$	face savoring food	48.34	387	1.55
<b>#</b>	rose	46.83	265	1.06
*	sun	44.69	319	1.28
*	smiling face with heart eyes	42.93	2363	9.45
<b>55</b>	face blowing a kiss	41.61	834	3.34
	blue heart	39.26	506	2.02
$\stackrel{\smile}{\sim}$	smiling face with smiling eyes	38.92	1282	5.13
$\stackrel{\boldsymbol{\square}}{=}$	grinning face	37.74	885	3.54
<u> </u>	winking face	34.98	1338	5.35
<b>=</b>	beaming face with smiling eyes	34.47	1028	4.11
#	sparkles	32.31	266	1.06
<b>②</b>	rolling on the floor laughing	31.79	546	2.18
4	thumbs up	31.55	642	2.57
<del>2</del>	smiling face with sunglasses	30.89	700	2.80
6	flexed biceps	30.75	417	1.67
3	thinking face	29.06	541	2.16
	two hearts	27.48	341	1.36
	loudly crying face	25.62	373	1.49
TOP	top arrow	24.03	347	1.39
	grinning face with sweat	23.94	379	1.52
<b>e</b>	winking face with tongue	23.66	483	1.93
<b>(2)</b>	face screaming in fear	22.56	444	1.78

Table 6: Best F1 score for each emoji / label across all ITAmoji 2018 teams. The fourth and fifth columns respectively show, for each emoji, the number and percentage of test samples present in the test dataset.



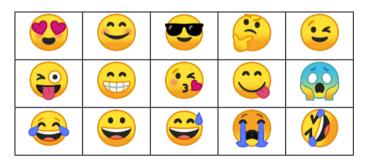
### Human VS automated emoji predictions



...how humans perform when they are requested to identify the most likely emoji(s) to associate to the text of an Italian tweet?

By considering the set of **15 face-emojis** (included in the 25 emojis

of ITAmoji):



we asked people to automatically predict the most likely emoji to associate to a subset of ITAmoji test tweets



### Human VS automated emoji predictions



Follow

...how humans perform when they are requested to identify the most likely emoji(s) to associate to the text of an Italian tweet?



- 1,005 tweets with one face-emojis from the ITAmoji test set, perfectly balanced across the 15 face emojis
- 64 annotators provided 6,150 evaluations by spotting the 3 most likely face emojis to associate to the text of a tweet





#ITAmoji: si comincia!

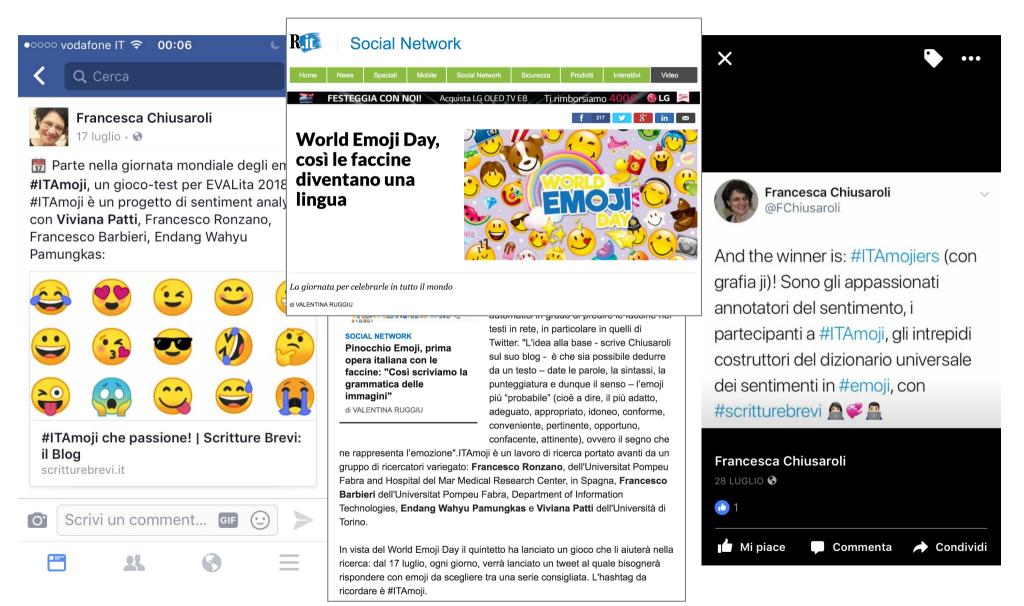
Bisogna pensare da saggi ed agire da folli

Quale emoji abbineresti a questo testo? Scegli uno dei 15 emoji nella foto. Rispondi al tweet indicando l'emoji e hashtag #ITAmoji.

- 485 tweets posted on the Scritture Brevi Twitter acco (@FChiusaroli): reply by specifying the most likely face emoji
  - > 100 users with an average number of valid predictions/replies per tweet equal to 5.4



# #ITAmoji che passione!



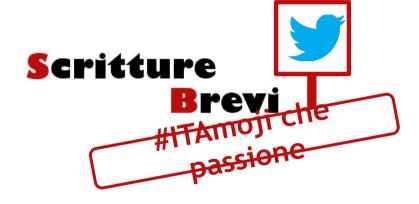


### Human VS automated emoji predictions



#### Preliminary results





The emoji prediction performance of Figure Eight human annotators was better than 9 out of 12 systems submitted to ITAmoji (Macro F1: 24.74 - over 1,005 annotated tweets)

The emoji prediction performance of people from Scritture Brevi Twitter community was better than 8 out of 12 systems submitted to ITAmoji (Macro F1: 22.94 - over 485 annotated tweets)



### Human VS automated emoji predictions



#### Preliminary results

When we consider the 428 tweets annotated by Figure Height and Scritture

Team	Run Name	Macro F1	Micro F1	Weighted F1
FBK_FLEXED_BICEPS	base_ud_1f	35.70	34.81	35.94
FBK_FLEXED_BICEPS	base_tr_10f	35.03	34.81	35.36
FBK_FLEXED_BICEPS	base_ud_10f	34.73	34.11	34.83
Figure Eight predictions		24.46	26.40	24.57
CIML-UNIPI	run1	24.03	25.00	23.65
Scritture Brevi predictions		22.94	24.06	22.99
GW2017	gw2017_p	20.40	23.13	19.97
GW2017	gw2017_e	20.33	22.66	19.83
CIML-UNIPI	run2	19.45	21.26	18.80
sentim	Sentim_Test_Run_2	12.17	15.19	11.59
sentim	Sentim_Test_Run_3	11.07	14.49	10.82
GW2017	gw2017_pe	5.01	7.48	5.02
UNIBA	itamoji_uniba_run1	2.95	7.47	2.84
sentim	Sentim_Test_Run_1	2.74	4.90	2.83

Figure Eight predictions constitute the third best performing approach, beating 9 out of 12 ITAmoji submissions (only FBK systems that take into account emoji-preference of users obtain better scores)



### Lessons learned and next steps

- Better investigate the effect of the different metrics considered to evaluate emoji prediction systems
- Cross-lingual comparison:
  - Results in line with ones obtained in the twin shared task proposed for English and Spanish at Semeval 2018 with standard metrics (emoji prediction is difficult!)
  - New experimental emoji-rank based metrics in ITAmoji -> finer-grained evaluation of the systems' emoji prediction quality
  - Computational models are able to better capture the underlying semantics of emojis (similar experiment for English Barbieri et al 2017)
- Qualitative analysis: further explore the comparison
   of human VS automated system WRT emoji prediction, by analysing
   into more details the results of the Figure Eight and
   Scritture Brevi experiments
- Systematically evaluate the impact of user-preferences and writing style on emoji prediction
  - user-customized predictions?
- Contaminations with author profiling?

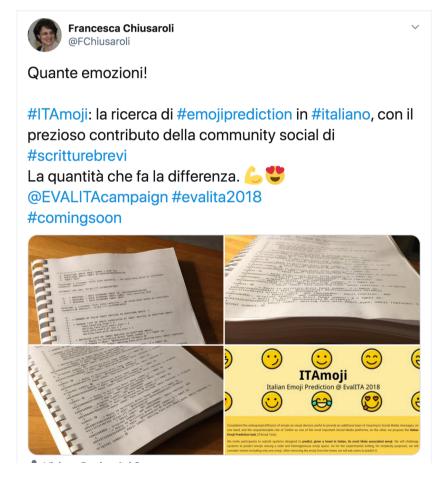




### Lessons learned and next steps

Qualitative analysis: further explore the comparison
 of human VS automated system WRT emoji prediction, by analysing
 into more details the results of the Figure Eight and

Scritture Brevi experiments





### Thanks for your attention!



### ITAmoji - Italian Emoji Prediction

https://sites.google.com/view/itamoji

Francesco Ronzano Universitat Pompeu Fabra and Hospital del Mar Medical Research Center, Spain

Francesco Barbieri Universitat Pompeu Fabra, TALN, Department of Information Technologies, Spain

Endang Wahyu Pamungkas Università di Torino, Department of Computer Science, Italy

Viviana Patti Università di Torino, Department of Computer Science, Italy

Francesca Chiusaroli Università di Macerata, Department of Humanities, Italy

# Interesting readings on emoji from the CL galaxy

- ♣ Petra Kralj Novak, Jasmina Smailovic, Borut Sluban, and Igor Mozetic. 2015. "Sentiment of emojis". PloSone, 10(12):e0144296 http://journals.plos.org/plosone/article?id=10.1371/journal.pone.0144296
- W17-1102: Ye Tian; Thiago Galery; Giulio Dulcinati; Emilia Molimpakis; Chao Sun "Facebook sentiment: Reactions and Emojis" <a href="https://aclweb.org/anthology/W/W17/W17-1102.pdf">https://aclweb.org/anthology/W/W17/W17-1102.pdf</a>
- E17-2017: Francesco Barbieri; Miguel Ballesteros; Horacio Saggion "Are Emojis Predictable?" <a href="https://aclweb.org/anthology/E/E17/E17-2017.pdf">https://aclweb.org/anthology/E/E17/E17-2017.pdf</a>
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- Donato, Giulia and Patrizia Paggio. "Classifying the Informative Behaviour of Emoji in Microblogs." LREC (2018). <a href="https://www.aclweb.org/anthology/L18-1108/">https://www.aclweb.org/anthology/L18-1108/</a>
- Francesco Barbieri, José Camacho-Collados, Francesco Ronzano, Luis Espinosa Anke, Miguel Ballesteros, Valerio Basile, Viviana Patti, Horacio Saggion: "SemEval-2018 Task 2, Multilingual Emoji Prediction" <a href="https://www.aclweb.org/anthology/S18-1003/">https://www.aclweb.org/anthology/S18-1003/</a>
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- Francesco Ronzano, Francesco Barbieri, Endang Wahyu Pamungkas, Viviana Patti, Francesca Chiusaroli: "Overview of the EVALITA 2018 Italian Emoji Prediction (ITAMoji) Task" <a href="http://ceur-ws.org/Vol-2263/paper004.pdf">http://ceur-ws.org/Vol-2263/paper004.pdf</a> <a href="https://sites.google.com/view/itamoji">https://sites.google.com/view/itamoji</a>
- Monti, J., Chiusaroli, F., Sangati, F. (2021). Emojitaliano: A Social and Crowdsourcing Experiment of the Creation of a Visual International Language. In: Soares, M.M., Rosenzweig, E., Marcus, A. (eds) Design, User Experience, and Usability: UX Research and Design. HCII 2021. Lecture Notes in Computer Science(), vol 12779. Springer, Cham. <a href="https://doi.org/">https://doi.org/</a> 10.1007/978-3-030-78221-4 29: